

**CABINET MEMBER FOR ADULT SOCIAL CARE**  
**Monday, 26th September, 2011**

Present:- Councillor (in the Chair); Councillors Doyle, Gosling, Jack, P. A. Russell and Walker.

**H23. ADULT SERVICES REVENUE BUDGET REPORT - JULY 2011**

Consideration was given to a report, presented by the Finance Manager (Adult Services), which provided a financial forecast for the Adult Services Department within the Neighbourhoods and Adult Services Directorate to the end of March, 2012 based on actual income and expenditure to the end of July, 2011.

It was reported that the forecast for the financial year 2011/12 was a balanced budget against an approved net revenue budget of £77.6M.

It was explained that there were a number of underlying budget pressures which were at present being offset by a number of forecast underspends:-

The underlying budget pressures included:

- an overall forecast overspend within Older Peoples' Home Care Service mainly due to increased demand for maintenance care within the independent sector
- pressure on independent home care within Physical and Sensory Disability Services due to continued increase in demand
- shortfall in respect of income from charges within in-house residential care
- additional employee costs to cover vacancies and sickness within older people inhouse residential care
- an overall forecast overspend on Direct Payments mainly within Mental Health and Physical and Sensory Disability Services
- recurrent budget pressure on Learning Disabilities Day Care transport including income from charges

These pressures had been offset by the following forecast underspends:-

- Forecast net underspend on Older People independent sector residential and nursing care due to an increase in the average client contribution and additional income from property charges
- Underspend on employee costs within Transport Unit plus income from increased activity
- Forecast underspend within Learning Disabilities residential and nursing care due to slippage on transitions from Children's Services and additional income from health
- Slippage on developing on Supported Living Schemes within Physical and Sensory Disabilities
- Review of care packages within Learning Disabilities Supported Living resulting in efficiency savings with external providers and additional funding from health
- One off slippage on vacant posts as part of restructure/reviews and

voluntary early retirements

- Forecast underspend within Mental Health in respect of slippage in a number of Service Level Agreements with external providers as client moved to Direct Payments therefore reducing the overall pressure on Direct Payments budgets
- Underspend on Rothercare Direct due to slippage on vacant posts and a reduction in expenditure on equipment including leasing costs

Total expenditure on Agency staff for Adult Services so far was £152,117 compared with an actual cost of £144,080 for the same period last year. The main costs were in respect of residential care and assessment and care management staff to cover vacancies and sickness. There had been no expenditure on consultancy to date.

Careful scrutiny of expenditure and income together with close budget monitoring remained essential to ensure equity of service provision for adults across the Borough within existing budgets. Any future reductions in continuing health care funding would have a significant impact on residential and domiciliary care budgets across Adult Social Care.

Discussion ensued on the report with the following issues raised:-

- Were community groups receiving the correct support?
- Overspend on Older People's Home Care Service – continual pressure
- Increase in the number of older people going into residential care
- More people aged over 85 years presented at hospital with high level support needs

Resolved:- (1) That the latest financial projection against budget for the year based on actual income and expenditure to the end of July, 2011 for Adult Services be noted.

(2) That the Director of Health and Wellbeing raise with the Director for Commissioning, Policy and Partnerships the issue of support being given to community groups to enable them to coincide with Council priorities and maximise their influence.

## **H24. EXTRA CARE HOUSING CARE AND SUPPORT**

The Director of Health and Wellbeing reported on the outcome of a fundamental review of the Extra Care Housing Care and Support that had been undertaken to evaluate the effectiveness of service provided at each scheme which indicated that there was a need to reconfigure the way in which support was provided to the tenants residing in the schemes.

A petition had been received and reported to the Cabinet Member for Adult Social Care and Health on 27<sup>th</sup> April, 2009 (Minute No. 141 refers) from service users at Potteries Court and Oak Trees Extra Care Housing Schemes objecting to the proposed changes in relation to "care and support at home". Their main objection had been with regard to the proposed removal of the 24 hour on-site presence. The Tenancy Agreement for the schemes did not specify that this was a requirement and, as such, could be legitimately removed. This would be subject to a review of the individual care needs of

tenants on site and appropriate support arrangements put into place.

There were currently 3 schemes in operation in Rotherham – Oak Trees, Potteries Court and Bakersfield Court. The separation of the Care and Housing Support was initiated in April, 2009, whereby the care enablers based at Potteries Court and Oak Trees were transferred to the Council's registered Domiciliary Care Service. The Housing Support Team was dedicated to providing services to customer across the 3 schemes to ensure that their Housing Support related needs were met.

Since March, 2009, the Housing Support Team had concentrated on making customers at Bakersfield Court feel welcome and settling them into their new home. The completion of support plans with each customer had been well received by customers in Bakersfield Court. The Housing Support Team had also successfully introduced Housing Support Plans to Service Users at Potteries and Oak Trees.

The care delivered within Bakersfield Court was provided by a variety of providers including the mainstream community team overseen by Enabling Care Services. A proportion of service users received care from an outside agency through Direct Payments. The care was delivered in line with the care plan and Domiciliary Care provided their service from 7.00 a.m.-10.00 p.m., on and off-site dependent on the number of visits to each service user. There was not a dedicated night team based on site.

At Potteries Court and Oak Trees there was a team of Care Enablers based on site covering 24 hours, 7 days a week. There was also a dedicated team of night staff although no service users were in receipt of planned care or support through the night. Customers at the 2 schemes were given an assurance when moving into their properties that there would be a 24-7 presence. Whilst the staff currently did not provide any planned care throughout the night, there were occasions when they may be called upon to an emergency such as a fall. From analysis undertaken as part of the review, the frequency of the emergency duties was not consistent and the number of calls were limited throughout the night. Any removal of the provision would be subject to a review of the individual care needs of tenants on site and appropriate support arrangements being put into place and risk managed appropriately according to individual presenting needs.

It was proposed that a consultation/communication plan was devised taking into account:-

- Reviewing the needs of those customers whose needs were FACS eligible to establish formally that they had no need of a night care presence
- Based on the outcome of the reviews, individual support plans be agreed with each customer with a view to the service being undertaken by the independent sector
- Day service hours would, therefore, not be required on site and as a result the current staff group would be surplus to requirements, deemed at risk, and would be managed through the HR redeployment process

- Look at options to absorb night staff into the current Rothercare Direct Structure to become a dedicated night team and utilise Potteries and Oak Trees as potential satellite bases. This would allow staff to remain on night shifts and give customers a compromise in relation to staff utilising the Extra Care Sites as mobile satellite bases
- Review night staff requirements in line with day staff proposals if the integration of staff into Rothercare Direct was not feasible

There may also be potential for the 2 schemes to access the Digital Region project, "e@syconnects", on a similar basis as to that of Bakersfield Court. This would offer free internet access to customers and provide greater opportunity to contact relatives and order prescriptions and shopping online.

Resolved:- (1) That a consultation exercise commence with tenants and staff on the proposals contained within the report submitted.

(2) That the outcomes of the work now being undertaken by the Housing Support Team and the progress achieved at Bakersfield Court be noted.

(3) That a further report detailing the outcome of the consultation be submitted seeking the Cabinet Member's endorsement for implementation of the proposals.